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Phoenix Evolution Frequently Asked Questions

Q. What size fonts and how many lines can I print?

A. There are currently three options.

- a. 1/2" single line print
- b. 7/32" one or two line print
- c. 1/8" one or two line print

Q. Can I print in colors?

A. Yes. Available colors include black, red, dark blue, light blue, and green. Please check if you have a special need.

Q. How many Characters per line of print?

A. All machines ordered after September 1st 2005 will have a 48 character per line capacity. Logos and special characters count as 1 character. Machines before this have 24-character capacity.

Q. Can I use custom fonts or logos?

A. Yes, there is the ability to custom program your unit. For a small fee we will program your information onto a data flash card, which is then loaded onto the printer.

Q. Can I print barcodes?

A. Yes, currently barcodes can be generated the same way as a logo. They are static and the unit can only store three at a time. These barcodes are readable and generally read A or B when scanned.

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Q. Can I store frequently used messages?

A. Yes the machine comes standard with 50-message storage capacity, 100-message capacity is also available.

Q. Can the printer do date, time and batch coding?

A. Yes in fact as of February 1st 2006 all Evolution printers will come factory set to include the auto increment feature. This feature allows the user to set the date; time and /or product count and automatically increment selected option.

Q. What if I need more than two lines of print?

A. We can customize your requirements into a logo; information needs to be in a monochrome bitmap (bmp) file format to be placed on a flashcard and then uploaded to your Evolution. There is a 1/2-inch height limit and a six-inch length limit.

Q. How many Logos, Barcodes, and Special Fonts can I store in my unit?

A. A total of three in any mix can be stored on your printer.

Q. How long will cartridges last?

A. There are too many variables to give a solid answer, but here are some examples.

1. A two-line message containing 20 characters in 7/32" font will generate approximately 60,000 messages.
2. A single line print containing 15 characters in 1/2" font will generate approximately 30,000 messages.

Q. How much does it cost per message?

A. Based on the above examples and a cartridge price of \$75.00 each.

1. 75.00 dollars / 60,000 prints = \$.00125/print
Or \$1.25 per thousand
2. 75.00 dollars / 30,000 prints = \$.0025/print
Or \$2.50 per thousand